

## Find Your Quiet - Prize Draw Terms & Conditions

- Entry is open to residents of the United Kingdom who are aged 18 years or older. This excludes all Quiet Mark UK employees, and anyone associated with the draw.
- The Promoter is Quiet Mark Approval Ltd ('the Promoter').
- Entrants agree to be bound by these rules and any other requirements set out in the material relating to this promotion.
- The prize is a single prize of 12 Quiet Mark certified products listed in the competition prize promotion given worth £15,000 ('the Prize') and there are no runners' up prizes.
- The Promoter will contact the winner by phone, email and letter where records allow. The winner will have 7 calendar days to accept their prize or the draw will be re-drawn.
- The prize will include: Quiet Mark in partnership with NIBE UK, LG Electronics UK, STIGA UK, Miele UK, Magimix UK, Meaco UK, mdlondon, Blueair, Panasonic UK, Soler & Palau UK, Salamander Pumps UK, Dualit covering the costs for the specified models, should the models advertised not be available we will provide equivalent models.
- No other alternatives to the prize will be offered and the prize isn't transferable.
- You can opt-out of the prize draw by emailing your full name, date of birth and post code to emailus@quietmark.com
- Only 1 entry can be made per person.
- o The prize draw closes at 11:59:59 PM BST on 09/11/2025.
- The winning entry will be randomly selected on 10/11/2025 and will be notified by post, telephone and email where records allow before 17/11/2025.
- The winner's surname and county will be available on request after 17/11/2025 for 365 days subject to the winners' consent. The winner's information and winning entry (if applicable) must be provided to the Advertising Standards Authority on request in the event of a dispute.
- If the winner consents, the promoter may publish their name and photograph for the purpose of publicity.
- The decision of the Promoter is final, and no correspondence will be entered into.
- The Prize will be provided by Quiet Mark Approval Ltd. In partnership with NIBE UK, LG Electronics UK, STIGA UK, Miele UK, Magimix UK, Meaco UK, mdlondon, Blueair, Panasonic UK, Soler & Palau UK, Salamander Pumps UK, Dualit covering the costs for the specified models.
- o If the winner doesn't accept the prize either verbally or in writing within 7 days of being notified, the prize will be re-drawn at random.
- o The Promoter reserves the right to change or close the prize draw without prior notice.
- The Promoter reserves the right in its sole discretion to disqualify any individual that corrupts or affects the administration, security, fairness, integrity or proper conduct of this prize draw.
- To the fullest extent permitted by law and excluding death or permanent injury caused as a result of the Promoter's negligence, the Promoter accepts no liability for loss or injury as a result of the prize draw or receipt or misuse of any prize.
- By entering the prize draw entrants give permission for Quiet Mark and NIBE UK, LG Electronics UK, STIGA UK, Miele UK, Magimix UK, Meaco UK, mdlondon, Blueair, Panasonic UK, Soler & Palau UK, Salamander Pumps UK, Dualit to contact them via email and may unsubscribe if they no longer wish to be contacted after the competition prize draw.
- $\circ\quad$  For the NIBE heat pump prize and installation there are specific terms and conditions as follows:
- The property must be suitable for an NIBE S2125 Air Source Heat Pump, with a heat loss of no more than 10kW, following a heat loss calculation carried out by NIBE
- o There will not be a cash or product alternative to the NIBE S2125 Air Source Heat Pump offered
- o The NIBE S2125 Air Source Heat Pump and £2,500 cannot be gifted or sold
- o The installation must be carried out by a NIBE Pro trained installer, who NIBE will assign to the project
- o The heat pump must be redeemed in the next 12 months
- o Any additional installation costs above the £2,500 are the responsibility of the homeowner

- NIBE will honour a 7-year warranty if the warranty terms and conditions, available on the NIBE website, are met
- o For the STIGA 1500 Robot mower prize, this product requires an outside power source and cellular connectivity to allow functionality of the robot and Quiet Mark and STIGA do not provide these elements
- For the LG Al-Powered Washing Machine and Al-powered Tumble Dryer LG VX models achieve efficiency ratings between A-30% to A-55%, using up to 55% less energy than the minimum required for Class A under EU Regulation 2019/2014. Actual performance may vary based on usage. Al sensing is activated when the load is under 5Kg. Al Dry should only be used with similar fabric types (not all fabric types are detected)
- For the Magimix prize the food processor colour is subject to availability.
- o Trademarks, logos, product and retailer names are the property of their respective owner.

Any question concerning the legal interpretation of the terms and conditions will be based on the laws of England and Wales, and the Courts of England and Wales will have jurisdiction. Quiet Mark Approval Limited Registered Office: 4 The Axium Centre, Dorchester Road, Lytchett Minster, Poole, Dorset, BH16 6FE United Kingdom. www.quietmark.com.